



FL Soccer SRC Inc
13727 SW 152 Street. #111
Miami, FL 33177

POLICY ON COMPLAINT PROCEDURES

The purpose of this policy is to establish procedures to report grievances Against match Officials, Administrators, Assignors, Instructions and Assessors for unethical conduct, misuse or abuse of author, conflict of interest of misconduct at a match or away from a match. “Match Officials” includes Referees, Assistant Referees, Fourth Officials or other appointed to assist in officiating a match.

Conduct of all above individuals, hereinafter referred to as “Officials” is covered under the policies United State Soccer Federation, “The Federation”, FL Soccer SRC Inc.” “FL-SRC”, and the appropriate State Association in whose sanctioned match the alleged incident occurred.

This policy is published in an effort to minimize on field abuse toward game officials, verbally or otherwise, a provide a forum for grievances involving breaches of the Laws of the Game, “LOTG”, and ethical conduct. It is felt that a written complaint is much more effective than on the field negative activity.

Grievance against officials must clearly state the exact Laws of the Game or ethical violation. General grievances addressing match officials discretionary authority as established by the Laws of the Game will not and cannot be considered. A match official appointed to that match, under the Laws if the Game, has full authority to enforce the Laws of the Game along with degree of discretion, which the match official must

apply for the good of the game. The decisions of the referee regarding facts connected with play, under the Laws of the Games, are FINAL.

The grievance must be in writing, clearly identifying the official against whom it is brought, the match or incident in question, be accompanied by a money order in the non-refundable amount of Four Hundred Dollars (\$400.00) payable to FL Soccer SRC Inc. and be filed with State Referee Administrator at the address below. If the grievance does not meet the requirement detailed in the policy or it is not accompanied by the appropriate money order, it will be returned less the non-refundable fee.

The written grievance must indicate specifically and detail, the nature or act of the misconduct. Clarity and non-emotional simplicity in the written grievance will to better understanding of the events and will be used as a guide to further action.

Each grievance must include the following:

- The specific Law of the Game or ethical standard(s) that has been violated. If the LOTG has more than one section or subsection then the specific section or subsection must be noted and quoted.
- The exact detail of how this specific LOTG was violated must be provided.
- Each grievance must be separately and specifically documented by the facts and/or action of the official.
- Grievance(s) must be organized so that the State Referee Administrator can easily understand and follow them. FL SRC is not responsible for searching through submitted documents in an attempt to identify the grievance(s).
- Grievance(s) must provide enough detail to determine if there are grounds to follow through.

- Grievance(s) must be filed in timely manner. In general, the guideline is thirty (30) days from the date of the incident giving rise to the grievance(s). This is not hard and fast limit, but (beyond this period) a good explanation must be given for the delay.
- Each grievance will be reviewed on its own merits and not to be associated with other alleged grievances of which there was previous knowledge, but no action was at that time.
- The person bringing the grievance must be clearly identifiable and be prepared to Follow through if a hearing is warranted. FL SRC will not prosecute the complaint: it only provides the resolution forum.

In the event the grievance is the result of a youth or adult match, the person filing the grievance must follow all requirements and provisions of the sanctioning state association. FL SERC will follow all provisions of the sanctioning state association if a determination is made that the grievance(s) has merits and needs to proceed to the next step.

All written grievances, accompanied by the appropriate money order,
Must be mail to:

FL Soccer SRC Inc
13727 SW 152 Street. #111
Miami, FL 33177
Email: abrom54@gmail.com